

Data Assurance Statement

Issued by GFE Tech Group Ltd · August 2026

This statement is issued by **GFE Tech Group Ltd** (trading as **CareClarity**) to confirm the data protection position of the CareClarity platform. It may be retained on file by subscribing organisations and presented to regulatory bodies including Ofsted as evidence of due diligence in the use of digital practice tools.

1. About CareClarity

CareClarity is a SaaS platform providing intelligent practice tools for leaders and staff in children's residential care homes in England. Compliance tools include Document Review, Safeguarding Chat, Daily Log Review, Supervision Review, Placement Checker, Reg 45 Review, and SOP Checker. The Learning Hub provides Knowledge Quizzes, Case Decision Walkthroughs, Scenario Builder, Mock Ofsted Interview, Clara AI Assistant, and Standards and Guidance.

2. Core Data Assurance

✓ No young people's data is stored.

Text submitted to any CareClarity tool — including care logs, placement plans, safeguarding records, Reg 45 reports, scenario builder descriptions, mock interview responses, and Clara AI conversations — is transmitted directly to our AI provider for processing and is not stored, logged, or retained by CareClarity at any point. Our AI provider (Anthropic) retains operational API logs for up to 30 days before automatic deletion. Uploaded documents are held by Anthropic only as temporary file objects during analysis, are deleted on completion, and carry an automatic one hour expiry as a further safeguard. No content is written to the CareClarity database. Clara conversation history is held only in your browser session and cleared on sign-out. Learning Hub completion data (activity type and timestamp only — not content) is stored to support admin oversight of team training.

✓ No document content, AI conversation content, or scenario/interview submissions are retained by CareClarity.

CareClarity does not function as a document management or records system. It analyses content transiently. The platform stores only operational data: organisation name, user names, email addresses, roles, and usage timestamps.

✓ AI processing is transient — no document content is retained by CareClarity.

All AI processing is performed via the Anthropic Claude API directly. This covers all seven compliance tools as well as the Scenario Builder, Mock Ofsted Interview, and Clara AI Assistant features in the Learning Hub. Anthropic does not retain submitted content for model training. Operational API logs are retained for up to 30 days and then automatically deleted. Where a document is uploaded rather than typed, it is held by Anthropic as a temporary file object for the duration of the analysis. CareClarity deletes that file as soon as processing completes, and every upload additionally carries an automatic one hour expiry, so the file is removed even in the event that a deletion request fails. No data passes through any third-party AI gateway. Data is transferred under a Data Processing Agreement incorporating UK Standard Contractual Clauses (UK IDTA). Users are instructed not to include identifiable information about children or individuals in the Scenario Builder, Mock Interview, or Clara.

✓ Data is stored in the UK/EEA.	Account and usage data is stored in Supabase (eu-west-2 region (London, United Kingdom)). No personal data is transferred outside the UK or EEA without appropriate safeguards.
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3. Technical Infrastructure

Component	Provider	Location	Purpose
Web platform	Vercel	Europe	Platform hosting
Database	Supabase	eu-west-2 (London, UK)	Account & usage data
AI processing	Anthropic Claude API	USA (DPA with UK IDTA SCCs)	Real-time analysis only
Payments	Stripe	Europe / PCI-DSS Level 1	Subscription billing
Email delivery	Resend	USA (DPA with SCCs / SOC 2 Type II)	Transactional email (invitations, notifications)

4. Regulatory & Legal Standing

ICO Registration	GFE Tech Group Ltd is registered with the Information Commissioner's Office. Registration number: ZC153731
Companies House	GFE Tech Group Ltd. Company number: 17234887. Registered in England and Wales.
UK GDPR	GFE Tech Group Ltd acts as data processor for all content submitted to the platform tools, including any personal data relating to children or staff within it. The subscribing organisation remains the data controller for that content. GFE Tech Group Ltd is a separate data controller in its own right for account data only, meaning the names, work email addresses, roles, billing details and usage records of the people who hold CareClarity logins.
Data Contact	hello@careclarity.care

5. Declaration

GFE Tech Group Ltd confirms that the statements in this document are accurate as of the date of issue and reflect the current technical and legal position of the CareClarity platform. This statement is subject to annual review.

Ryan Green
Director, GFE Tech Group Ltd
August 2026

Ryan Green

Signature